§ 1. GENERAL RULES

- 1. This regulation sets out the terms and conditions under which the promotion **titled** "Summer full of gifts" (hereinafter referred to as the "Promotion") takes place.
- The organizer of the Promotion is TelForceOne S.A. with its registered office in Wrocław (50-428), ul. Krakowska 119, entered into the National Court Register kept by the District Court for Wrocław-Fabryczna, 6th Economic Division of the National Court Register under the number KRS 0000232137, NIP 8981967851 (hereinafter referred to as the "Organizer").
- 1. The content of this Regulation will be made available to all potential participants of the Promotion through the website www.sklep.telforceone.com
- 2. The Promotion is not a promotional lottery within the meaning of Article 2(1)(10) of the Act of 19 November 2009 on gambling (Journal of Laws of 2016, item 471) and is not subject to the rules contained in the aforementioned Act and executive regulations to this Act.
- 3. The prizes in the Promotion are provided by the Organizer. Participation in the Promotion and the receipt of any Prize are voluntary.
- 4. The Promotion is valid from **10.06.2024 to 30.08.2024.**

§ 2. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 1. Entrepreneurs who place orders for products covered by the promotion with the Organizer as part of their business activities (Participants) may participate in the Promotion.
- 2. The Promotion is not intended for consumers within the meaning of the provisions of the Civil Code.
- 3. All product categories of the Maxlife and Forever brands are covered by the Promotion.
- 4. The Promotion cannot be combined with other promotional activities, in particular with discount codes.
- 5. Participation in the Promotion is free of charge.

§ 3. RULES AND PROCEDURE OF THE PROMOTION

1. The Promotion consists of collecting "maksy" (points), which will be automatically assigned to each entrepreneur when placing an order for products exclusively from the Maxlife and Forever brand with the Organizer, and then exchanging the "maksy" for Prizes after

reaching the appropriate point thresholds. The list of Prizes assigned to point thresholds is published on the website <u>www.sklep.telforceone.pl</u>

- 2. Points for purchases are calculated at a rate of 1 point for every full 2€ spent on Maxlife and Forever brands products. Once a week, participants will receive an electronic notification of their current points balance.
- 3. In the event of returning purchased products or canceling an order, the invalidity or ineffectiveness of an order, its cancellation, participant abuse, as well as incorrect recording of a given transaction, points will not be awarded to the participant or will be canceled.
- 4. In the event of incorrect calculation or non-allocation of points to the participant, a complaint may be filed in accordance with the provisions of the Regulation.
- 5. Prizes will be awarded according to the participant's choice after the end of the promotional period, i.e., after August 30, 2024, based on the points balance on the end date of the promotion.
- 6. The deadline for participants to choose their Prizes is September 4, 2024. After this deadline, points cannot be exchanged for Prizes and will be forfeited.
- 7. Loyalty points cannot be exchanged for cash and are not electronic money. A participant cannot transfer their loyalty points to another participant.
- 8. The cost of a prize will be $1 \in$.
- 9. The Organizer is not responsible for improper use of the Promotion.

§ 4. SELECTION AND COLLECTION OF PRIZES

- 1. After the end of the promotional period, the participant has the right to choose a Prize in accordance with the achieved point threshold.
- 2. The participant can redeem points only for a Prize of a value not exceeding their available points, only within the periods specified in this Regulation.
- 3. The participant informs their sales representative about the chosen Prize.
- 4. After choosing a Prize, the Organizer delivers the Prize to the participant. The cost of delivering the Prize is covered by the Organizer.

§ 5. COMPLAINTS

- 1. All complaints regarding the Promotion may be submitted, in particular, electronically to the e-mail address reklamacja@tfo.pl. In order to speed up the consideration of the complaint, please provide a description of the reasons justifying the complaint. Complaints will be considered within 14 days from the date of their receipt by the Organizer of the Promotion. The complaint procedure adopted by the Organizer of the Promotion does not infringe in any way the rights granted to the Participant of the Promotion under generally applicable law, including the possibility of pursuing claims through court proceedings.
- 2. The Parties exclude the warranty rights for the Prizes provided to Participants.

§ 6. PERSONAL DATA

- Personal data of Promotion participants will be used on the basis of applicable law, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such and the repeal of Directive 95/46/EC and the Act of 10 May 2018 on the protection of personal data.
- 2. The basis for the processing of Participants' personal data in order to carry out the Promotion and provide Prizes to Participants is the legitimate interest of the Organizer, which is the promotion of its own goods and services. In the remaining scope, the information clause placed on the website https://sklep.telforceone.pl/pl-pl/doc/103/polityka-prawnosci applies.

§ 7. ADDITION TO THE REGULATIONS

- 1. The promotion applies to all product categories of the Maxlife and Forever brands.
- 2. The gift received as part of the promotion is not intended for resale, but is only a gift for the customer.
- 3. The promotion cannot be combined with other promotional campaigns.
- 4. The gift cannot be exchanged for another or its cash equivalent. The Organizer's liability under the warranty for the Gift is excluded.
- 5. The Organizer is not responsible for incorrect use of the Promotion.
- 6. The Forever foil cutting machine is not included in the points.
- 7. All gadget promotions with prizes are not addressed to customers from non-EU countries.

§ 8. FINAL PROVISIONS

1. The participant's participation in the promotion means acceptance of the promotion rules contained in these Regulations.

- 2. Any information about the Promotion contained in any promotional and advertising materials is for guidance purposes only. The binding information is contained in the provisions of this Regulation.
- 3. The Organizer of the Promotion reserves the right to change the Regulations in the event of an important reason, understood as:

a. change in the law governing the rules and organization of the Promotion, affecting the mutual rights and obligations of the organizer and participants of the Promotion;b. extending or shortening the term of the Promotion;

c. a change in the way the Promotion is carried out due to technical or technological reasons.

4. In the event of a change in the Regulations, the Organizer shall provide the consolidated text of the Regulations by publishing it on the website sklep.telforceone.com. The change of the Regulations does not affect orders placed as part of the Promotion before the change.