

## CHRISTMAS PROMOTION 2023 TERMS AND CONDITIONS

### § 1. GENERAL RULES

1. These regulations define the conditions and rules for the Christmas Promotion 2023 (hereinafter referred to as the "Promotion").
2. The organizer of the Promotion is TelForceOne S.A. with its registered office in Wrocław (50-428), ul. Krakowska 119, entered into the National Court Register kept by the District Court for Wrocław-Fabryczna, VI Economic Department of the National Court Register under the KRS number 0000232137, NIP 8981967851 (hereinafter: "Organizer").
3. The content of these regulations will be made available to all potential participants in the Promotion through the website [www.sklep.telforceone.com](http://www.sklep.telforceone.com) (hereinafter: B2B Platform).
4. The Promotion is not a promotional lottery within the meaning of Article 2(1)(10) of the Act of November 19, 2009, on gambling games (Journal of Laws of 2016, item 471) and is not subject to the rules contained in the aforementioned law and executive regulations to this law.
5. The gifts in the Promotion are provided by the Organizer. Participation in the Promotion and the receipt of any Gift are voluntary.
6. The Promotion is valid from November 20, 2023, to December 22, 2023.

### § 2. TERMS OF PARTICIPATION IN THE PROMOTION

1. Entrepreneurs placing orders with the Organizer for products covered by the Promotion as part of their business activities (Participants) may participate in the Promotion.
2. The Promotion is not addressed to consumers within the meaning of the provisions of the Civil Code.
3. The Promotion covers all product categories except for phones, disks, memory, and other products of external brands to the Organizer (vendor).
4. The Promotion cannot be combined with other promotional actions, especially with discount codes.
  5. Participation in the Promotion is free of charge.
6. Each Participant can take advantage of the Promotion any number of times, subject to §4(1).
  7. The Promotion applies only to orders placed on the B2B Platform or directly with a sales representative. The condition for participating in the Promotion is to enter the password CHRISTMAS in the comment section when placing an order on the B2B Platform, or when placing an order directly with a Sales Representative, providing the above password or expressing a willingness to participate in the Promotion in another way.

### § 3. RULES AND COURSE OF THE PROMOTION

1. A Participant who, during the Promotion, makes a purchase of goods covered by the Promotion currently available from the Organizer for the amount indicated below and enters the password CHRISTMAS in the comment section when placing an order on the B2B Platform, or when placing an order directly with a Sales Representative, providing the above password or expressing a willingness to participate in the Promotion in another way, will receive the following Gift in the form of a gift voucher for future purchases of products covered by the Promotion mentioned in §2(3) above, with all specified amounts being net amounts:
  - a. Participants making purchases of goods covered by the Promotion with payment in euros (EUR):
    - i. For purchases of at least 300 EUR, they will receive a voucher worth 15 EUR for use in subsequent purchases of at least 300 EUR,
    - ii. For purchases of at least 500 EUR, they will receive a voucher worth 25 EUR for use in subsequent purchases of at least 500 EUR,
    - iii. For purchases of at least 1000 EUR, they will receive a voucher worth 50 EUR for use in subsequent purchases of at least 1000 EUR,
    - iv. For purchases of at least 3000 EUR, they will receive a voucher worth 150 EUR for use in subsequent purchases of at least 3000 EUR,
    - v. For purchases of at least 6000 EUR, they will receive a voucher worth 300 EUR for use in subsequent purchases of at least 6000 EUR,

- vi. For purchases of at least 10000 EUR, they will receive a voucher worth 500 EUR for use in subsequent purchases of at least 10000 EUR.
2. Receipt of the Gift will be confirmed by an appropriate annotation on the invoice for the order resulting in the issuance of the voucher.
3. In the event of a return of purchased products or cancellation of an order, invalidity or ineffectiveness of an order, its cancellation, or in the case of Participant abuse, as well as incorrect accounting for a given transaction, the voucher will not be awarded or will be canceled.
4. The Organizer is not responsible for improper use of the Promotion.

#### **§ 4. USE OF THE GIFT**

1. The customer is entitled to only one voucher for the next order placed through the B2B Platform or a sales representative, with the possibility of accumulating several consecutive orders to reach the amount allowing the use of the received voucher, subject to §2 below. It is not permissible to cumulatively use several vouchers within one order.
2. The deadline for using the Gift in the form of a voucher, as mentioned in §4(1) above, expires on December 22, 2023. After this deadline, the voucher loses its validity.
3. The use of the Gift is done by entering the password VOUCHER REDEMPTION in the order comment, which is intended to reduce the value of the received voucher – for orders placed through the B2B Platform or providing the above password to the sales representative or expressing a willingness to use the voucher in another way – for orders placed directly with a sales representative.
4. Vouchers constituting Gifts are not exchangeable for other gifts or money and are not electronic money. The Participant cannot transfer the received vouchers to a third party or allocate the voucher for further resale.

#### **§ 5. COMPLAINTS**

1. Any complaints regarding the Promotion can be submitted, in particular, by electronic means to the email address [info@telforceone.com](mailto:info@telforceone.com). To expedite the consideration of the complaint, please provide a description of the reasons justifying the complaint. Complaints will be considered within 14 days from the date of their receipt by the Promotion organizer. The complaint procedure adopted by the Promotion organizer does not in any way infringe on the rights granted to the Promotion participant under applicable law, including the possibility of pursuing claims through court proceedings.
2. The Organizer's liability for warranty for the Gifts provided to Participants is excluded.

#### **§ 6. PERSONAL DATA**

1. The personal data of Promotion participants will be processed based on applicable legal regulations, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC, and the Act of May 10, 2018, on the protection of personal data.
2. The basis for processing participants' personal data for the purpose of conducting the Promotion and providing participants with rewards is the legitimate interest of the Organizer, which is the promotion of its own goods and services. In other respects, the information clause placed on the website <https://sklep.telforceone.pl/pl-pl/doc/103/polityka-prywatnosci> applies.

#### **§ 7. FINAL PROVISIONS**

1. The participant's involvement in the Promotion signifies acceptance of the Promotion's rules outlined in these Regulations.

2. All information about the Promotion contained in any promotional and advertising materials is merely supplementary. The definitive information is found in the provisions of these Regulations.
3. The Organizer reserves the right to change the Regulations in the event of a significant reason, understood as:
  - a. Changes in legal regulations governing the principles and organization of conducting the Promotion, affecting the mutual rights and obligations of the Organizer and Promotion participants;
  - b. Extension or reduction of the validity period of the Promotion;
  - c. Changes in the way the Promotion is conducted due to technical or technological reasons.
4. In the event of a change in the Regulations, the Organizer will provide the consolidated text of the Regulations by publishing it on the website [sklep.telforceone.com](http://sklep.telforceone.com). The change in the Regulations does not affect orders placed within the Promotion before the change occurred.